

## Overview

ZYCOO IP Audio Solution is an all-in-one IP audio communication system primarily based on SIP, streaming media and MQTT IoT technologies. Our solution provides public address, intercom, IP telephony plus IP audio communication features. SIP is the protocol used for IP audio endpoint registration, SIP paging, intercom calls, IP phone calls etc., while streaming media is used for background music broadcasting, scheduled broadcasting, emergency alarm broadcasting, automatic broadcasting etc. Finally, MQTT technology is used for centralized management of all IP audio endpoints.

The entire solution architecture is based on a combination of software and hardware components. Software components include the IP Audio Center, IP Audio Dispatch Console, IP Audio Dispatch App. While network speakers, SIP safety intercom, SIP paging gateways and IP phones are all hardware based. Below is a diagram detailing the basic architecture of the IP Audio Solution.



As detailed in the above architecture, the IP Audio Solution can be deployed across both intranet and internet. The IP Audio Center is a software solution which can be deployed on hardware-based servers or virtual private servers in the cloud. The IP Audio Dispatch Console is a software application to be installed on personal computers. The IP Audio Dispatch App supports both Android and iPhone versions. The network speakers, intercom devices and IP phones can all be installed on your existing IP network. Therefore, the whole infrastructure is mainly designed to work on a standard IP Network without the need to add specialist equipment or wiring.

# **Features**



## **Background Music**

IP Audio Dispatch Console has builtin music player supporting 320Kbps
superior quality of MP3 music files
and up to 128 music playlists. Users
can create music playlists with any
desired music file combination, then
play background music by choosing a
specific music playlist for a particular
device or group. The stop, volume
control, previous/next track features
are all supported.



### **IP PBX Features Integrated**

Besides the full-featured public address system, the IP Audio Solution also has IP PBX features enabled, such as digital receptionist, inbound control, outbound control, call monitor, call whisper, call split, and so on. Furthermore, users can integrate standard SIP trunking into the system to achieve the outbound features.



## **Intercom with Video Support**

The safety intercom supports both voice and video calls. SIP video intercom IV03 has a built-in HD camera that provides direct video calls. For both IA03 and IV03, external IP cameras with RTSP supported can be integrated with the IP Audio Center. Simply inputting the camera's RTSP address, and the system fetches the real-time streaming when an intercom call is initiated.



## **Unlimited Paging Groups**

Expansion of paging zone when using the analog system can be difficult and costly. ZYCOO IP Audio Solution supports an unlimited number of paging zones. According to the locations and network speakers, users can create any number of paging zones to achieve zone-based paging, emergency alarms, background music, etc. Each network speaker can include in more than one paging zones.



## **Dispatch User Privilege**

ZYCOO IP Audio Solution supports an unlimited number of dispatch users, and more than one dispatch user can access the same paging group. With the flexibility of group permission and access level control, the administrator can easily assign different levels of authority to dispatch users. Each dispatch user can operate separately without interfering with other dispatch users, including paging, music broadcasting, conferencing, etc.



### **Multiple Tasks Type**

The IP Audio Dispatch Console supports three (3) different types of tasks, includes immediate, timetable, and dial-number. As the name suggested, the immediate task would be toggled immediately after the task is set. Timetable tasks can be repeatedly played within the specified time range. While the dial-number task is a pre-set task, user may set the task as play background music, emergency alarms, etc., and use a phone to toggle the task.



#### No server Needed

All ZYCOO IP Audio Solution's devices support Multicast and Peerto-peer (P2P) to share data between devices without a central server. While the devices are used in the same local network, multicast can distribute a single copy of data to an entire group of devices to achieve the broadcasting and paging features. In contrast, P2P provides the ability to call from a single device to another, achieving the calling feature.



#### **X10 External Audio Collection**

ZYCOO X10 SIP Paging Gateway supports the external audio collection feature by using a 3.5mm audio input jack. It can collect external audio sources from mobile phones, computers, mp3, etc., and playback through the corresponding devices. It could also be connected to a Bluetooth adapter with a 3.5mm jack, and then it can work as a receiver/sender, connecting with a mobile phone or Blue-tooth earphone.

# **Scenarios**



## **Security**

Industrial facilities, national parks, office buildings, schools, and some other public places, emergency help point, is always required. Voice intercom or video intercom can immediately connect the helpers with the security persons to get help in the first time first place. Simply by clicking the button on the intercom, and it will directly dial the preset destination, video linkage is also available with IP cameras.

# **Ambiance Background Music**

To create a comfortable and pleasant environment for the customers and visitors, background music would always be the best choice for the shopping centers, retail stores, hotels, restaurants and other commercial premises. ZYCOO IP Audio Solution provides the most desirable solution of high-definition sound quality speakers and more than one hundred music playlists to bring a superior auditory experience to the public.





## **Tone and Notification**

Daily announcements are required in many places, such as school needs to play school bells at a specific time of the day, a museum needs to play the entrance notices and regulations throughout the day, and a shopping mall that needs to play closing time announcements, etc. ZYCOO IP Audio Solution satisfies all needs for announcements tasks, with an unlimited number of repeated timetable tasks, and it can store an unlimited number of audio files upon the server's capacity.

# **Intelligent Platform**

ZYCOO combines its years of experience in developing communication products, constantly innovates and breaks communication barriers, and integrates different communication products such as telephone, broadcasting, and intercom into the IP Audio Solution. Based on standard SIP protocol, ZYCOO IP Audio Solution is compatible with third-party endpoints or system products. At the same time, all API interfaces are available and can be directly used or implemented with other systems.



# Software

#### IP Audio Center

• ZYCOO IP Audio Center is the engine of ZYCOO IP Audio Solution. It is a software solution which can be installed on dedicated hardware or cloud- based servers.



- The IP Audio Center manages all IP audio endpoints, including network speakers, intercoms, IP phones, SIP paging gateways, etc. Paging groups (zones), paging schedules, intercom calls, meetings, music/audio files are also managed by the IP Audio Center.
- For simplified control and distributed management, the IP Audio Center provides integration with ZYCOO IP Audio Dispatch Console and the IP Audio Dispatch App for users to manage different paging groups (zones) with different IP audio applications.

Key Features and Specifications		
SIP Accounts	4000 (Max)	
Simultaneous Calls	500 (Max)	
Simultaneous Conference Attendees	500 (Max)	
SIP Paging	500 (Max)	
MP3 Files	Unlimited	
Playlists	128(Max)	
Triggered Paging Tasks	Unlimited	
Paging Groups (zones)	Unlimited	
Recording Time	Unlimited (Wav format, 1MB/min)	

### IP Audio Dispatch Console

• ZYCOO IP Audio Dispatch Console is a multi-platform (Windows, MacOS and Linux) application dedicated for ZYCOO IP Audio Solution dispatch users.



- With the IP Audio Dispatch Console, dispatch users
- can broadcast background music, make live SIP paging, create scheduled paging tasks, start and manage audio conference calls, initiate emergency broadcast, monitor IP audio endpoints status and more.
- Multiple dispatch user login is supported and they can work separately without interfering with each other's paging zones. This feature makes the distributed multi-site IP audio system possible.

Key Features and Specifications		
Device Status	Idle, Busy, Error, Offline	
Device Display Number per Group	Unlimited	
Group Display Number	Unlimited	
Playlists	128(Max)	
Music Playing Tasks	200 (Default)	
Number of Triggered Paging Tasks	Unlimited	
Video Intercom Window	4 (Default)	
TTS Engine	Google	

### IP Audio Dispatch APP

- IP Audio Dispatch App is a simple and easy to use mobile application developed for ZYCOO IP Audio dispatch users. The app allows users of iPhone or Android based devices a mobile alternative to the PC based dispatch console.
- With the IP Audio Dispatch App,
  background music, pre-recorded
  message paging, emergency broadcasting and IP audio endpoint
  status monitoring can be configured and maintained.
- IP Audio Dispatch App is a useful application which is perfect for when the dispatch users have to leave their dispatch PC or full dispatch functionality is not critical.

Key Features and Specifications	
Music Player	Supported
Click/tap to Page	Supported
Click/tap to Alarm	Supported
Volume Control	Supported
Text-to-Speech (TTS) Paging	Supported
Prerecorded Message Paging	Supported
EndpointsStatus Monitoring	Supported
Alarm List	Supported
Fault Report List	Supported

# **Network Speakers**







SC15 Network Celling Speaker



SH30 Network Horn Speaker

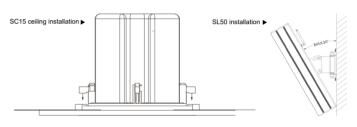


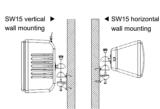
SL50 Network Column Speaker

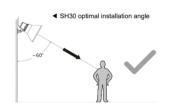
ZYCOO SC15 Network Ceiling Speaker and SW15 Network Cabinet Speaker are equipped with dual speaker drive units.

ZYCOO SH30 Network Horn Speaker is equipped with a midrange drive unit powered by a 30W class-D amplifier, making it suitable for paging and notification/ tone broadcasting to large, noisy spaces and outdoor environments.

The SL50 Network Column Speaker is equipped with four woofer units and one tweeter unit, covering a wide frequency band, providing high sensitivity, beautiful sound, and a unique listening experience for listeners. The IP65-Enclosure makes it perfect to work in any outdoor environment.









SIP Protocol



HD voice



PoE (802.3at)



**Built-in Amplifier** 



**Auto Provisioning** 

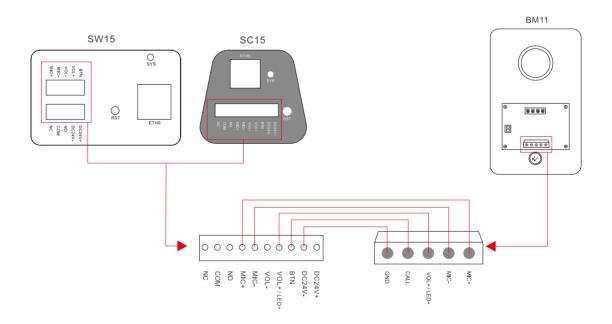
	SC15 Network Celling Speaker	SW15 Network Cabinet Speaker	SL50 Network Column Speaker	SH30 Network Horn Speaker
Speaker Components	5.25" woofer unit + 1" tweeter unit		Four 3.25'' woofer units + one 25ø tweeter unit	2" midrange driver unit
Amplifier	Built-in Class D Amplifier			
Rated Power	8Ω :	15W	8Ω 50W	8Ω 30W
Sensitivity		85dB/1m/1W		105dB/1m/1W
Max Sound Pressure Level	100dB 70Hz - 20KHz		105dB	117dB
Frequency Range			100Hz - 20KHz	400Hz - 8KHz
Coverage Pattern	90° H 90° V 30m²	90° H 50° V 30m²	135° 50m,maximum effective distance 70m	50° H, 50° V:70m effective distance
Music Streaming MP3 sampling rate 8-48KHz, bit rate 64-320l		rate 64-320kbps, mono or stereo		

## Push-to-Talk Button w/ Mic



Push-to-Talk Button w/ Mic

As an optional accessory to the SIP Talk-Back speakers including SC15 Network Ceiling Speaker, SW15 Network Cabinet Speaker, and X10 SIP Paging Gateway, the BM11 Push-to-Talk Button with Mic enables calls to the SIP talk-back speakers that can be initiated or answered from a remotely mounted switch, as well as trigger the preset task(s).



	BM11 Push-to-Talk Button w/ Mic
Mounting	Standard single gang or flush mount
Light Color	Blue
Weight	500g
Dimension	115*75*28mm
Operating Temperature	-20° to 50° (-4 °F to 122 °F )
Warranty	2 years limited

# SIP Safety Intercom



IV03 SIP Safety Video Intercom

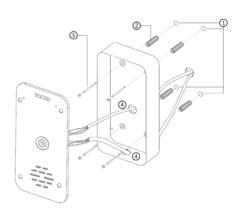


IA03 SIP Safety Audio Intercom

ZYCOO SIP safety intercom IA03 and IV03 are SIP-enabled intercom devices for consulting and SOS applications.

IA03 primarily aims for voice intercom, and IV03 is designed for video intercom with the built-in HD camera.

In addition, both IV03 and IA03 can be associated with external IP cameras that are RTSP protocol supported to achieve visual intercom and video linkages. IP camera brands support Dahua, Hikvision, and other manufacturers as long as they are RTSP supported.















SIP Protocol

HD voice

PoE (802.3at)

Video

Access Control

**Auto Provisioning** 

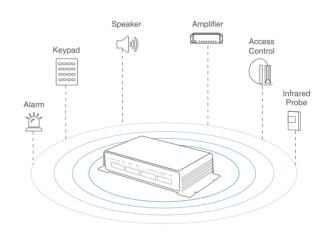
	IA03 SIP Safety Audio Intercom	IV03 SIP Safety Video Intercom
Sensitivity	90±3dB	
Memory	128MB RAM, 256MB Flash	
Rated Power	3W	
Frequency Range	630Hz – 4.5KHz	
Video Codec	N/A H.264	
Acoustics	Mono	
Microphone	-36±2dB RL=2.2K Vs=2.0V	
Door Control	Max voltage AC 125V-1A/DC 60V-1A	

# SIP Paging Gateway



ZYCOO X series SIP Paging Gateway is a multifunctional intelligent IP voice communication terminal device customized for industrial users. The SIP Paging Gateway converts IP voice signal to analog audio signal and playout through the user's optional speaker output to achieve broadcast or two-way intercom and other IP voice communication functions.

SIP Paging Gateway currently includes two models, X10 and X30, supporting access to sensors, sound and light alarms, door magnets, and other peripheral devices to achieve a level of automatic control, security, and other functions.















PoE (802.3at) Built-in Amplifier Two-way voice

Compatible With Various Sensors

Stereo Audio

Industrial Grade Processor

	X10 SIP Paging Gateway	X30 SIP Paging Gateway
Headset Output	3.5mm Jack	2x40mW, 16Ω (4 pins)
Microphone	3.5mm Jack	2 pins Audio Input
Volume Control	VOL+ and VOL-, press both to announce IP address	
Power Input	DC 12V-3A Jack	DC 12-3A/24V-1.5A Jack and 2 pins DC 12-3A/24V-1.5A
Ethernet	ETH0+ETH1, 10/100Mbps, ETH0 with PoE IEEE 802.3at enabled	
Dry Contact	NO/NC contacts, max AC 125V-1A, DC 60V-1A	
Audio Codecs	G.722, G.711 A-law, G.711 U-law, Opus	
Music Streaming	MP3 sampling rate 8 – 48KHz, bit rate 64 – 320kbps, mono or Stereo	